LLOYD D BRENDEN MD FAAD Broadway East Medical Center 7525 E Broadway Road Suite 10 Mesa AZ. 85208 Website www.lloydbrendenmd.com
 Telephone
 480-985-9492

 FAX
 480-985-9771

 Email
 info@lloydbrendenmd.net

 Billing
 480-985-1093

PATIENT INFORMATION

Welcome to our Office!

About Dr Brenden:

Dr Brenden is a board-certified dermatologist specializing in problems of the skin, hair and nails. He does not do cosmetic or aesthetic dermatology procedures.

Office Hours:

We are open Monday, Tuesday, Thursday 9:00-12:00 and 1:30-4:30; and Friday 9-12:00. We are closed Wednesdays.

What to bring to your Appointment:

In addition to your completed paperwork (available on our website, <u>www.lloydbrendenmd.com</u>), please bring a list of your medications, your pharmacy name and phone number, your insurance cards, and a photo ID.

Insurance:

Dr Brenden in an in-network provider for traditional (original) Medicare, TRICARE, Aetna, BCBS, Banner Health Network, Equality Health Network, WellCare Medicare Advantage. If you do not have insurance or have insurance other than these plans, you will be expected to pay at time of service. If you have an office visit copay, it is payable at check-in, and payment is at the Specialist level. If you are not sure how your insurance works or whether Dr Brenden is on your insurance plan, call the number on the back of your insurance card and ask them what your benefit will be if you see Dr Lloyd Brenden as a Specialist. We do not call insurance companies. Your insurance coverage is between you and your insurance company. Our billing office will bill any two insurances you wish. If you have a balance you wish to pay by credit card, please call our main office number, 480-985-9492. You can also pay online using the information on your billing statement.

If you have a third insurance policy such as a cancer policy, after Medicare and your secondary have paid, call Billing at 480-985-1093 and ask them to send you a statement of your charges and payments. Our office will provide a copy of your pathology report. Send your insurance company your claim form, a copy of your billing statement, a copy of your pathology report, and a copy of your Medicare EOB.

<u>24-hour Cancellation Policy</u>: a \$30 cancellation fee will be charged if less than 24 hrs cancellation notice or for missed appointment without notice.