

LLOYD D. BRENDEN, M.D.

DIPLOMATE, AMERICAN BOARD OF DERMATOLOGY
DISEASES OF SKIN, HAIR & NAILS

7525 E. BROADWAY, SUITE 10
MESA, ARIZONA 85208

TELEPHONE
(480) 985-9492

Dear Patient,

The following are my office policies regarding insurance billing procedures:

Medicare Patients: If you have no supplemental insurance after traditional Medicare, you will automatically receive a bill for the balance of charges after Medicare has been billed. Please do not pay from your Medicare Explanation of Benefits, wait to receive a bill from this office.

If you have a secondary insurance which pays the balance after Medicare, you won't receive a bill from us at all. Your Medicare Explanation of Benefits and secondary insurance Explanation of Benefits will show charges and payments.

As a **Medicare provider**, Medicare sets my fees for Medicare patients. If you have a question about how fees were determined, please contact Medicare, not my billing office.

If you have a secondary insurance which you wish to bill yourself, you will automatically receive a bill from us after Medicare pays. This will show charges and payments. Since I am a Medicare provider, by law I cannot bill you until after Medicare determines the benefit. After Medicare pays, we will send you a bill showing charges, payments and your balance. Please pay your balance, then send a copy of your bill with a copy of your Medicare explanation of benefits to your insurance company with your secondary insurance company's claim form.

If you have a third policy such as a cancer policy which you bill yourself (we will bill only primary and secondary insurances for you), call the billing office (480-985-1093) to request that a bill be sent to you after Medicare and your secondary have paid. This will show charges and payments. Request a copy of your Pathology report from our office. Send a copy of your bill after Medicare and your Secondary have paid, along with your Pathology report, Medicare Explanation of Benefits, and your cancer policy claim form to your insurance company.

Non-Medicare Patients: You are responsible for knowing your benefits under your plan. We cannot possibly know every range and type of benefit from every insurance plan and how they pertain in every individual case. If you do not know how your plan works, call the number on the back of your insurance card. Please do not ask my staff to do this for you.

If you have an office visit co-pay, please pay it when you sign in.

If you belong to a plan with which we participate, we will bill your insurance. If no balance is due after your insurance pays, you will not receive a bill from our office. You will receive your insurance company's Explanation of Benefits which will show charges and payments. (If a balance is due, you will automatically receive a bill from us after your insurance determines your benefit.) If we do **not** participate with your plan, you will be asked to sign a waiver and pay at time of service.

Patients without Insurance: You are welcome to see Dr Brenden whether or not you have insurance. Payment is at time of service.

Sincerely,

Lloyd Brenden, MD, FAAD
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